Adobe Puzzle Piece Appears / Allow Adobe Flash Player to Run

Occasionally, an Adobe Flash Player error will display (perhaps only briefly) when you click the name of a CTA in a Gainsight dashboard, or navigate to the C360 from another page. To allow Flash to run, and to prevent this error from displaying, try the following:

If you can see the puzzle piece in your address bar, click the red dot.

Then, select *Always allow plugins...* and click Done.

If you don’t see the puzzle piece or the red dot in your address bar, you can also type `chrome://plugins/` into your address bar and click enter.
Next to Adobe Flash Player, select *Always allowed to run*.

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**Block Sites From Using Flash**

To block all sites from using Flash in Chrome:

1. At the top right of the Chrome, click the vertical ellipsis
   More
   
2. Click **Settings**.
3. Under the **Privacy and security** tab from the left pane, click **Site Settings**.

4. Under the **Content** section, click **Flash**.
5. Turn off the **Ask first** toggle switch.